



April 14, 2020

Dear Resident, Family and Team Member:

StoneRidge Poplar Run is concerned for the ongoing welfare, safety, and health of our residents and staff. The Pennsylvania Department of Health, the Centers for Disease Control and Prevention (CDC), and local health departments are collaborating with facility leadership and are monitoring the spread and outbreak of any new virus, COVID-19 cases.

This letter is to alert you that one of our staff members have tested positive for COVID-19. StoneRidge Poplar Run is actively monitoring our residents and staff for signs and symptoms of COVID-19 and are working with our local and state health departments. Based on current Department of Health data Lebanon County is beginning to see a surge of positive COVID-19 cases, and as such, we anticipate the likelihood of positive cases of COVID-19 in our resident demographic.

Our StoneRidge Team continues to follow current public health recommendations to reduce the risk of spreading COVID-19. This includes strict handwashing procedures, wearing masks at all times when in the facility and application of gloves for all care. Additionally, gowns are applied when interacting with residents who are sick or are identified as being at risk. Daily, prior to any Team Member working, we are completing a risk-screening questionnaire with a temperature obtained before and after the Team Members shift to identify potential risks to all those we serve.

We understand that in order to combat the spread of the virus both at home and at work, everyone must follow State and Federal guidance. When Team Members are not working we want to emphasize the importance of masking when in any community environment, maintaining at least 6 feet of separation between you and anyone in the community, limit all social activity or activity outside of your home to “Essential” activity only and to wash your hands or use alcohol based hand sanitizer often or when hands are soiled or when returning home after being away. This guidance is so important not only to the Health and Safety of our staff and their families, but also to decrease the risk of bringing the illness into our facility when Team Members return to work.

We continue to restrict visitation at the facility to only compassionate care after careful screening and adherence to personal protective equipment. This decision was made, and continues to be in accordance with recommendations from the State Agencies and Centers for Medicare & Medicaid Services (CMS). For our residents and families we understand that connecting with your loved ones is so important. We continue to encourage you to reach out in other ways to connect including telephone, email, text, or through Skype as we have seen the positive impact that this has on both our residents and their families.

We thank you for your ongoing support, patience and understanding as we face this challenging time together and pray for everyone’s continued health and safety.

Sincerely,

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